Website HealthCheck – Example/Demo:

Company: Pennakem URL: http://www.pennakem.com/



Prepared by:

Denis Kondopoulos (MBA MBCS CITP CEng) Technical Project Manager Naxtech.com 6 Regent Court Reading RG1 7HW UK

Email: denis@naxtech.com Tel.No. +44 (0)845 643 2685 Prepared for:

Customer Name Company Name Member of IBM. PartnerWorld for Developers





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Website Healthcheck

Your website is an important resource and the lifeblood of your company. With this in mind, your report analyses how well the website is performing and makes important recommendations to enhance its effectiveness.

In terms of overall design, your website contains a number of broken links and these are identified on pages 6-9. These should be checked and fixed, by removing or updating, as soon as possible. This is because they potentially impact the user experience. In addition, it's also important that cross-browser checking is done, as some browsers can tolerate some, while others cannot.

Accessibility was another area where there is room for improvement. We have listed the cases discovered on pages 9-13. In short, it is difficult or impossible for users browsing with iPhones or Android devices to use some parts of the site. Correcting these issues will ensure that the growing number of users choosing to access via mobile devices will have a trouble-free experience.

Compatibility is another related area and pages 14-15 list the examples found. It's important that the compatibility issues discovered in relation to Explorer are fixed, given the number of users who use this type of browser. There are also issues in relation to Flash (not supported on iPhone and iPad) and tags. These should be corrected as a priority to ensure mobile users can browse freely. As regards Flash, we can suggest workrounds to enable iPhone users to use the content.

Pages 16 deals with compliance issues. These points are best checked against your existing standards on copyright, SPAM and Privacy.

Pages 17-19 deal with searching. It's an obvious, but sometimes overlooked, area. We recommend that you avoid broken links as well as use an XML sitemap and well-formed HTML code. The list of examples we have provided will enhance searching and increase the frequency of your website being found. If you have made use of programming errors for SEO purposes, we'll work with you to makes sure this capability is retained.

Moving on to pages 20-26, there are a number of areas where you do not comply with W3C standard, which may lead to your website not appearing correctly on some types of devices. and some browsers. You may also find this disadvantages you, as regards search engines.

The last section of identified issues is to be found on pages 27-30. These range from mixed case in URLs to unusually long load times on pages. There are also a number of style issues.

Finally, we list some examples of how web pages appear to search engines, to illustrate how improvements could be made to further increase your visibility.

We look forward to discussing these findings with you and we'd be delighted to either apply the changes suggested or leave your internal team to act on the detailed recommendations in the document. We have included a quotation for you to consider, should you decide to engage Naxtech. We appreciate you inviting Naxtech to analyse your website.

Summary

Site quality report for http://www.pennakem.com/

Category Overall Quality	Results 41 pages with quality issues
Errors	1 pages with broken links or other errors
Accessibility	19 pages with accessibility problems
Compatibility	12 pages with browser specific issues
Compliance	4 pages with compliance or legal issues
Search	19 pages with search engine issues
Standards	18 pages have W3C standards issues
Usability	21 pages with usability issues
Totals	100 pages and images checked

Errors

This section shows site quality issues, including broken links and server mis-configurations.

Priority URL / Description

- Broken links Some pages contain links that don't work.
- SS<l Server configuration - No issues found.
- ASP. ASP.NET and PHP script errors No issues found.
- Internet RFCs No issues found.
- This link is broken. The page could not be found on the target web server. Fixing this depends on how the link became broken: The link has been mistyped and should be fixed The destination page has moved and the link should be updated The destination page no longer exists and the link should be removed A file has been accidentally deleted and should be replaced Some web browsers try to fix common mistakes, so broken links may work in some browsers but not others. For example, a PDF link address like "www.example.com" works in Adobe Reader, but not in the Google Chrome PDF Reader (the link should be "http://www.example.com"). Link: http://www.pennakem.com/images/index.html http://www.pennakem.com/images/menu.js line 4 Link: http://www.pennakem.com/images/about/index.html http://www.pennakem.com/images/menu.js line 7 Link: http://www.pennakem.com/images/about/ESHPolicy.html http://www.pennakem.com/images/menu.js line 8 Link: http://www.pennakem.com/images/about/iso9001.html http://www.pennakem.com/images/menu.js line 9 Link: http://www.pennakem.com/images/products/classification.html http://www.pennakem.com/images/menu.js line 15 Link: http://www.pennakem.com/images/products/alpha.html

http://www.pennakem.com/images/menu.js line 16 Link: http://www.pennakem.com/images/products/samplerequest.html http://www.pennakem.com/images/menu.js line 18 Link: http://www.pennakem.com/images/products/literature.html http://www.pennakem.com/images/menu.js line 19 Link: http://www.pennakem.com/images/products/msds.html http://www.pennakem.com/images/menu.js line 20 Link: http://www.pennakem.com/images/products/cas.html http://www.pennakem.com/images/menu.js line 21 Link: http://www.pennakem.com/images/services/manuf services.html http://www.pennakem.com/images/menu.is line 25 Link: http://www.pennakem.com/images/services/development.html http://www.pennakem.com/images/menu.js line 26 Link: http://www.pennakem.com/images/services/gual services.html http://www.pennakem.com/images/menu.js line 27 Link: http://www.pennakem.com/images/news/UpcomingEvents.html http://www.pennakem.com/images/menu.js line 31 Link: http://www.pennakem.com/images/news/NewsReleases.html http://www.pennakem.com/images/menu.js line 32 Link: http://www.pennakem.com/images/news/FeaturedArticlesfromPENN.html http://www.pennakem.com/images/menu.js line 33 Link: http://www.pennakem.com/images/news/Testimonials.html http://www.pennakem.com/images/menu.js line 34 Link: http://www.pennakem.com/images/contact_us/index.html http://www.pennakem.com/images/menu.js line 38 Link: http://www.pennakem.com/images/contact_us/europe.html http://www.pennakem.com/images/menu.js line 39 Link: http://www.pennakem.com/images/contact us/asia.html http://www.pennakem.com/images/menu.js line 40 Link: http://www.pennakem.com/images/contact_us/directions.html

http://www.pennakem.com/images/menu.js line 41 Link: http://www.pennakem.com/images/contact_us/webmaster.html http://www.pennakem.com/images/menu.js line 42 Link: http://www.pennakem.com/images/sitemap/index.html http://www.pennakem.com/images/menu.js line 44 Link: http://www.pennakem.com/images/JMEEditor/JMEMon.html http://www.pennakem.com/images/menu.js line 48

Accessibility

This section shows accessibility issues, indicating problems for disabled users.

Priority URL / Description

- WCAG 1 Priority A Issues found (disabled users will find it impossible to use some pages).
- Section 508 Issues found (disabled users will find it impossible to use some pages).
- APPLET tags must have an ALT attribute and alternative content. Add an ALT attribute to the applet and place alternative content inside the applet tag.

Guideline: WCAG1 A 1.1 Section 508 (a) WCAG2 A H35

http://www.pennakem.com/JMEEditor/JMEMon.html line 90

Document title must not be blank. For HTML pages change the TITLE tag. For Office documents and PDF documents produced from Office, fill in the Title in Document Properties before saving as PDF. Guideline: WCAG1 AA 13.2 WCAG2 A F25

http://www.pennakem.com/pdfs/OTHER/Certification_of_Registration%202010.pdf line 1

Each A tag must contain text or an IMG with an ALT tag. Add text to the link, or ALT text if the link contains an image. If there is no link text or the ALT tag is blank, screen readers have nothing to read, so read out the URL instead. Guideline: WCAG1 AA 13.1 WCAG2 A 2.4.4

http://www.pennakem.com/about/ESHPolicy.html line 49

http://www.pennakem.com/news/NewsReleases.html line 42 52

- EMBED tags must have a non-blank ALT tag. Add an ALT attribute with alternative content to the EMBED tag. Guideline: WCAG1 A 1.1 Section 508 (a) WCAG2 A H35 http://www.pennakem.com/ line 71
- EMBED tags must have an associated NOEMBED tag. Add a NOEMBED tag with alternative content inside the EMBED tag.

Guideline: WCAG1 A 1.1 Section 508 (a) WCAG2 A H46 http://www.pennakem.com/ line 71

IMG tags must have an ALT attribute. Add an ALT attribute describing each image, which screen readers read aloud.

Spacer images and purely decorative images should use ALT=". Guideline: WCAG1 A 1.1 Section 508 (a) WCAG2 A F65 http://www.pennakem.com/ line 38 http://www.pennakem.com/about/ESHPolicy.html line 13 49 13 http://www.pennakem.com/about/index.html line 18 http://www.pennakem.com/about/iso9001.html line 13 Include a TITLE attribute for MAP elements. Screen readers read out the TITLE before reading the links in the map. This allows non-sighted users to skip links they're not interested in. Guideline: WCAG1 AAA 13.6 WCAG2 A 2.4.1 http://www.pennakem.com/ line 34 PDFs must be tagged to be accessible by screen readers. If using Word, enable the "Document structure tags" option when exporting, or use the "Make Accessible" plug-in for Adobe Acrobat. Guideline: Section 508 (a) WCAG2 A 1.3.1 http://www.pennakem.com/pdfs/OTHER/Certification of Registration%202010.pdf line 1 http://www.pennakem.com/pdfs/OTHER/MeTHFAGreenAlttoTHF.pdf line 1 http://www.pennakem.com/pdfs/OTHER/MeTHFArticlePenn.pdf line 1 http://www.pennakem.com/pdfs/OTHER/Pennakem%20Product%20Brochure.pdf line 1 Provide a way to skip repetitive navigation links. Without a skip link, screen readers read out the navigation links on every page before reading the page content. This often done by having a "Skip to Content" link at the start of the document hidden by CSS, so it only renders in a screen reader: [Skip to Content] Guideline: Section 508 (o) WCAG1 AAA 13.6 WCAG2 A 2.4.1 http://www.pennakem.com/news/NewsReleases.html line 51 Some pages have the same title, so the title cannot be used to distinguish pages. Change the TITLE tags so they are unique for each page. Guideline: WCAG2 A F25 'Penn A Kem: News' is also used on http://www.pennakem.com/news/UpcomingEvents.html http://www.pennakem.com/news/FeaturedArticlesfromPENN.html line 6 'Penn A Kem: News' is also used on http://www.pennakem.com/news/UpcomingEvents.html http://www.pennakem.com/news/NewsReleases.html line 6 'Penn A Kem > Products > Alphabetical List' is also used on http://www.pennakem.com/products/msds.html

http://www.p	ennakem.com/products/alpha.html line 6
'Penn A Ker	n' is also used on http://www.pennakem.com/products/samplerequest.html
http://www.p	ennakem.com/products/literature.html line 6
This form co	ntrol has no associated LABEL element. Add a LABEL tag with the FOR attribute set to the id of this control.
	screen readers to tell the user what each control does.
Guideline: <u>V</u>	/CAG2 A F68
http://www.p	ennakem.com/ line 48
http://www.p	ennakem.com/about/ESHPolicy.html line 18
http://www.p	ennakem.com/about/index.html line 23
http://www.p	ennakem.com/about/iso9001.html line 18
This page h	as links to a PDF file, but does not provide a link to download Acrobat Reader. You should include a link to
	crobat Reader. When a web page requires that an applet, plug-in or other application be present on the client
system to in	terpret page content, the page must provide a link to a plug-in or applet that complies with S1194.21(a) through
(I).	
Guideline: <mark>S</mark>	ection 508 (m)
<u>http://www.p</u>	ennakem.com/about/iso9001.html line 32
<u>http://www.p</u>	ennakem.com/products/literature.html line 29 32 34 36
http://www.p	ennakem.com/products/msds.html line 39 45 54 56 58
<u>http://www.p</u>	ennakem.com/services/manuf_services.html line 33
This page h	as markup errors, causing screen readers to miss content. Fix the errors listed on the Standards tab of this
report. Mark	up errors like missing end tags mean screen readers may skip important content.
	<u>/CAG2 A F70</u>
	ennakem.com/ line 84
http://www.p	ennakem.com/about/ESHPolicy.html line 65 66 50
	ennakem.com/about/index.html line 88
<u>http://www.p</u>	ennakem.com/about/iso9001.html line 86
Use the LAN	IG attribute to identify the language of the page. In HTML add a LANG attribute to the HTML tag, and in PDF set
the language	e using Document Properties in Acrobat. This allows screen readers to pronounce words correctly.
Guideline: 🗹	<u>/CAG1 AAA 4.3 WCAG2 A 3.1.1</u>
http://www.	appakan app/ling 2

http://www.pennakem.com/ line 3

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http://www.pennakem.com/about/ESHPolicy.html line 3
http://www.pennakem.com/about/index.html line 3
http://www.pennakem.com/about/iso9001.html line 3
Avoid deprecated features of W3C technologies. For a list of deprecated W3C features check here
http://www.w3.org/TR/WCAG10-HTML-TECHS/.
Guideline: WCAG1 AA 11.2
http://www.pennakem.com/ line 33
http://www.pennakem.com/about/ESHPolicy.html line 26
http://www.pennakem.com/about/index.html line 31
http://www.pennakem.com/about/iso9001.html line 26
Avoid specifying a new window as the target of a link with target="_blank". Displaying new windows without warning is very
confusing to non-sighted users because some screen readers do not give any indication when new windows appear. If you
cannot avoid displaying a new window, insert a warning like the following: "This link will open in a new window".
Guideline: WCAG1 AA 10.1 WCAG2 AAA F22
http://www.pennakem.com/about/iso9001.html line 32
http://www.pennakem.com/products/cas.html line 270 271 272 273 274
http://www.pennakem.com/products/literature.html line 29 32 34 36 33
http://www.pennakem.com/products/msds.html line 39 45 54 56 58
Create pages that validate to W3C recommendations. This document contains markup errors. To pass this checkpoint you
must fix all the HTML Validation errors in the Standards section of the report.
Guideline: WCAG1 AA 3.2
14 markup errors found on this page.
http://www.pennakem.com/ line 43
11 markup errors found on this page.
http://www.pennakem.com/about/ESHPolicy.html line 29
8 markup errors found on this page.
http://www.pennakem.com/about/index.html line 34
8 markup errors found on this page.
http://www.pennakem.com/about/iso9001.html line 29
Each section of content should begin with a heading tag (H1, H2, H3), but this page has no heading tags. Divide the content

with headings so that the top level heading is H1, sub-headings are H2 and so on. Use CSS style rules to change heading font styles if needed. Guideline: WCAG1 AA 12.3 WCAG2 AAA 2.4.10 http://www.pennakem.com/ line 1 http://www.pennakem.com/about/ESHPolicy.html line 1 http://www.pennakem.com/about/index.html line 1 http://www.pennakem.com/about/iso9001.html line 1 The FONT element should not be used in accessible documents. Replace the FONT element with a CSS rule. Guideline: WCAG1 AA 11.2 http://www.pennakem.com/contact_us/europe.html line 93 71 39 52 Use relative rather than absolute units in CSS property values. Absolute units are CM, MM, IN, PC and PT. When used with fonts PX is also considered an absolute unit, because it isn't relative the user's preferred font size. Low-vision users often use the "large fonts" mode of Windows, which makes each pixel larger than usual. This usually causes problems with pixel based layouts, which also perform badly on handheld and widescreen displays. Percentage values "stretch" according to screen size and work on a large range of display sizes. Guideline: WCAG1 AA 3.4 WCAG2 AA 1.4.4 http://www.pennakem.com/main.css line 77 85 http://www.pennakem.com/secondary.css line 134 14 70 81 163 ... Use relative rather than absolute units in HTML attributes. Use percentages rather than pixels for sizing frames and tables. Low-vision users often use the "large fonts" mode of Windows, which makes each pixel larger than usual. This usually causes problems with pixel based layouts, which also perform badly on handheld and widescreen displays. Percentage values "stretch" according to screen size and work on a large range of display sizes. Guideline: WCAG1 AA 3.4 http://www.pennakem.com/ line 43 45 46 53 http://www.pennakem.com/about/ESHPolicy.html line 29 31 http://www.pennakem.com/about/index.html line 34 http://www.pennakem.com/about/iso9001.html line 29

Compatibility

This section shows pages that exhibit browser-specific behavior, or trigger browser bugs.

Priority URL / Description

- \otimes Internet Explorer - Some pages misbehave in Internet Explorer.
- Firefox - No issues found.
- Safari No issues found.
- Opera No issues found.
- \oslash Browser specific features - No issues found.
- Flash is not supported on iPhone and iPad. Adobe provides Packager for iPhone which turns Flash movies into iPhone apps.

Guideline: iPhone/iPad

http://www.pennakem.com/background.swf line 1

http://www.pennakem.com/home.swf line 1

http://www.pennakem.com/symbols.swf line 1

http://www.pennakem.com/text.swf line 1

Java is not supported on iPhone and iPad.

Guideline: iPhone/iPad

http://www.pennakem.com/JMEEditor/JMEMon.html line 90

This page has malformed tags which IE8 and later treat differently from earlier versions of IE. Fix the errors listed on the Standards tab of this report. Markup errors like missing end tags means IE8 and IE9 may not display important content. Guideline: Internet Explorer

http://www.pennakem.com/ line 84

http://www.pennakem.com/about/ESHPolicy.html line 65 66 50

http://www.pennakem.com/about/index.html line 88

http://www.pennakem.com/about/iso9001.html line 86

Images, scripts and CSS files larger than 25k are not cached on iPhone and iPad.

	Guideline: iPhone/iPad
	This file is 36 KB.
	http://www.pennakem.com/images/stm31.js line 1
•	The CSS star filter no longer works in IE7 or later. Properties inside the * html {} CSS hack are ignored by IE7 and later.
_	Conditional comments are a fully supported, standards-compliant alternative.
	Guideline: Internet Explorer
	http://www.pennakem.com/secondary.css line 98
	Nested tables cause rendering problems on small screen mobile devices.
_	Guideline: Android iPhone/iPad
	http://www.pennakem.com/products/cas.html line 34

Compliance

This section shows pages that may violate EU or US law. Note: not all violations can be detected automatically.

Priority URL / Description

- \odot US CAN-SPAM Act 2003 - No issues found.
- \otimes EU Privacy Regulations 2003 - Some pages violate these regulations.
- (X) Copyright Law - Some pages may not be protected by copyright.
- This page has no copyright statement. Although a copyright notice is no longer required under US law, using one means infringers cannot claim they were unaware of the copyright.

http://www.pennakem.com/ line 1

http://www.pennakem.com/about/ESHPolicy.html line 1

http://www.pennakem.com/about/index.html line 1

http://www.pennakem.com/about/iso9001.html line 1

This page has no privacy policy. If your web server logs visits, then every page reachable by a search engine should have a privacy policy explaining what is logged and how the logs are used. Guideline: EU Privacy Regulations

http://www.pennakem.com/ line 1

http://www.pennakem.com/about/ESHPolicy.html line 1

http://www.pennakem.com/about/index.html line 1

http://www.pennakem.com/about/iso9001.html line 1

Search

This section shows search engine guideline violations, and pages that don't comply with search optimization best practices.

Priority URL / Description

- \otimes Google Search Guidelines - Some pages may rank poorly on Google.
- MSN Search Guidelines Some pages may rank poorly on MSN Live Search.
- 88 Yahoo Search Guidelines - Some pages may rank poorly on Yahoo.
- Robots.txt Guidelines No issues found.
- Search Best Practices Some pages could rank higher in search engines.
- Google and Bing recommend avoiding broken links, but this page has broken links. When a website contains broken links search engine web crawlers may miss important content.

Guideline: Google Bing

http://www.pennakem.com/images/about/ESHPolicy.html line 1

http://www.pennakem.com/images/about/index.html line 1

http://www.pennakem.com/images/about/iso9001.html line 1

http://www.pennakem.com/images/index.html line 1

Google and Bing recommend using an XML sitemap to increase coverage of your web pages by search engines. If you specify a sitemap in your robots.txt file, make sure you use a full URL (e.g. use http://www.example.com/sitemap.xml and not www.example.com/sitemap.xml or /sitemap.xml).

Guideline: Google Bing

Sitemap not found at http://www.pennakem.com/sitemap.xml

http://www.pennakem.com/sitemap.xml line 1

Google and Bing recommend using well-formed HTML code in your webpages. This page has mismatched tags. Fix the critical errors listed on the Standards tab of this report. Markup errors like missing end tags or unclosed comments mean search engine web crawlers may skip important content.

Guideline: Google Bing

http://www.pennakem.com/ line 84

	http://www.pennakem.com/about/ESHPolicy.html line 65 66 50
	http://www.pennakem.com/about/index.html line 88
	http://www.pennakem.com/about/iso9001.html line 86
	Google recommends separating keywords in URLs by dashes instead of underscores. Dashes perform better than
-	underscores in Google as keyword separators, and underscores perform better than no separators.
	Guideline: Best Practice
	http://www.pennakem.com/contact_us/europe.html line 1
	http://www.pennakem.com/contact_us/index.html line 1
	http://www.pennakem.com/services/manuf_services.html line 1
	http://www.pennakem.com/services/qual_services.html line 1
	Text presented in graphics form only cannot be searched.
-	Guideline: Google
	http://www.pennakem.com/ line 71 38 68
	http://www.pennakem.com/about/ESHPolicy.html line 13 49 13
	http://www.pennakem.com/about/index.html line 18
	http://www.pennakem.com/about/iso9001.html line 13
•	Bing recommends against any of the following characters in the title tag: '"<>{}[]()
	Guideline: Bing
	http://www.pennakem.com/products/alpha.html line 6
	http://www.pennakem.com/products/classification.html line 6
	http://www.pennakem.com/products/msds.html line 6
•	This page title is not unique. Assign unique, descriptive TITLE tags and headings to every page.
	Guideline: Best Practice Bing
	'Penn A Kem: News' is also used on <u>http://www.pennakem.com/news/UpcomingEvents.html</u>
	http://www.pennakem.com/news/FeaturedArticlesfromPENN.html line 6
	'Penn A Kem: News' is also used on <u>http://www.pennakem.com/news/UpcomingEvents.html</u>
	http://www.pennakem.com/news/NewsReleases.html line 6
	'Penn A Kem > Products > Alphabetical List' is also used on http://www.pennakem.com/products/msds.html
	http://www.pennakem.com/products/alpha.html line 6
	'Penn A Kem' is also used on http://www.pennakem.com/products/samplerequest.html

	http://www.pennakem.com/products/literature.html line 6
•	No meta description tag found. Use a description tag that accurately describes the contents of a web page. A well-written
	description tag attracts more clicks in search results than an irrelevant or missing description.
	Guideline: Yahoo Google Bing
	http://www.pennakem.com/ line 1
	http://www.pennakem.com/about/ESHPolicy.html line 1
	http://www.pennakem.com/about/index.html line 1
	http://www.pennakem.com/about/iso9001.html line 1
0	No search keywords are set, so keyword optimization rules are not checked. To set keywords use Choose Rules command
	on the Check menu.

http://www.pennakem.com/ line 1

Standards

This section shows pages that do not comply with W3C standards.

Priority URL / Description

- W3C HTML/XHTML Validation Some pages fail validation. \otimes
- W3C CSS Validation Some pages fail validation.
- 8 0 W3C Style Guide - No issues found.
- (\mathbf{x}) W3C Deprecated Features - Issues found.
- "head" not finished but containing element ended. http://www.pennakem.com/ line 84 http://www.pennakem.com/about/ESHPolicy.html line 66 http://www.pennakem.com/about/index.html line 88 http://www.pennakem.com/about/iso9001.html line 86 Character "&" is the first character of a delimiter but occurred as data. This often occurs in text or JavaScript code when a bare angle bracket is used instead of an entity reference. http://www.pennakem.com/about/ESHPolicy.html line 25 Document type does not allow element "body" here. http://www.pennakem.com/ line 31 http://www.pennakem.com/about/ESHPolicy.html line 10 http://www.pennakem.com/about/index.html line 15 http://www.pennakem.com/about/iso9001.html line 10 Document type does not allow element "div" here; missing one of "object", "applet", "map", "iframe", "button", "ins", "del" start-tag. http://www.pennakem.com/JMEEditor/JMEMon.html line 34 Document type does not allow element "head" here. http://www.pennakem.com/ line 5 http://www.pennakem.com/about/ESHPolicy.html line 5

http://www.pennakem.com/about/index.html line 5
http://www.pennakem.com/about/iso9001.html line 5
Document type does not allow element "li" here; missing one of "ul", "ol", "menu", "dir" start-tag.
http://www.pennakem.com/services/manuf_services.html line 38 47 48 49 50
Document type does not allow element "p" here; missing one of "object", "applet", "map", "iframe", "button", "ins", "del"
start-tag.
http://www.pennakem.com/contact_us/index.html line 49 50
http://www.pennakem.com/JMEEditor/JMEMon.html line 33 49 52 53 54
http://www.pennakem.com/news/UpcomingEvents.html line 43
Document type does not allow element "script" here; assuming missing "head" start-tag.
http://www.pennakem.com/ line 4
http://www.pennakem.com/about/ESHPolicy.html line 4
http://www.pennakem.com/about/index.html line 4
http://www.pennakem.com/about/iso9001.html line 4
Document type does not allow element "ul" here; missing one of "object", "applet", "map", "iframe", "button", "ins", "del"
start-tag.
http://www.pennakem.com/JMEEditor/JMEMon.html line 44
http://www.pennakem.com/news/UpcomingEvents.html line 34 38
http://www.pennakem.com/services/manuf_services.html line 35
Element "embed" undefined. Upper case or mixed case element names can trigger this error in XHTML which only
recognizes lower-case element names.
http://www.pennakem.com/ line 71
End tag for "div" omitted, but OMITTAG NO was specified. This often occurs in XHTML on tags like IMG, LINK, META and
BR when the closing / has been omitted.
http://www.pennakem.com/about/ESHPolicy.html line 65
End tag for "head" omitted, but OMITTAG NO was specified. This often occurs in XHTML on tags like IMG, LINK, META and
BR when the closing / has been omitted.
http://www.pennakem.com/ line 84
http://www.pennakem.com/about/ESHPolicy.html line 66
http://www.pennakem.com/about/index.html line 88

http://www.pennakem.com/about/iso9001.html line 86	
End tag for "html" which is not finished. Either tags are not nested properly, o	
example, the HEAD element must contain a TITLE element and the TR element	ment must contain a TD element.
http://www.pennakem.com/ line 84	
http://www.pennakem.com/about/ESHPolicy.html line 66	
http://www.pennakem.com/about/index.html line 88	
http://www.pennakem.com/about/iso9001.html line 86	
End tag for "input" omitted, but OMITTAG NO was specified. This often occu	rs in XHTML on tags like IMG, LINK, META and
BR when the closing / has been omitted.	-
http://www.pennakem.com/JMEEditor/JMEMon.html line 50	
End tag for "li" omitted, but OMITTAG NO was specified. This often occurs in	NXHTML on tags like IMG, LINK, META and BR
when the closing / has been omitted.	-
http://www.pennakem.com/services/manuf_services.html line 52	
End tag for "p" omitted, but OMITTAG NO was specified. This often occurs ir	n XHTML on tags like IMG, LINK, META and BR
when the closing / has been omitted.	
http://www.pennakem.com/contact_us/index.html line 56	
http://www.pennakem.com/JMEEditor/JMEMon.html line 59	
http://www.pennakem.com/news/UpcomingEvents.html line 43	
End tag for "td" omitted, but OMITTAG NO was specified. This often occurs in	n XHTML on tags like IMG, LINK, META and BR
when the closing / has been omitted.	
http://www.pennakem.com/about/ESHPolicy.html line 50	
http://www.pennakem.com/JMEEditor/JMEMon.html line 93	
http://www.pennakem.com/products/cas.html line 347 353	
http://www.pennakem.com/products/classification.html line 159 162 165	
End tag for "tr" omitted, but OMITTAG NO was specified. This often occurs in	n XHTML on tags like IMG, LINK, META and BR
when the closing / has been omitted.	
http://www.pennakem.com/JMEEditor/JMEMon.html line 93	
End tag for element "div" which is not open.	
http://www.pennakem.com/JMEEditor/JMEMon.html line 99	
End tag for element "p" which is not open.	

http://www.pennakem.com/news/NewsReleases.html line 59 http://www.pennakem.com/products/cas.html line 349 End tag for element "script" which is not open. http://www.pennakem.com/news/NewsReleases.html line 80 End tag for element "ul" which is not open. http://www.pennakem.com/products/cas.html line 349 Reference not terminated by REFC delimiter. http://www.pennakem.com/contact_us/webmaster.html line 34 http://www.pennakem.com/services/development.html line 32 http://www.pennakem.com/services/manuf services.html line 50 Reference to external entity in attribute value. http://www.pennakem.com/contact_us/webmaster.html line 34 Required attribute "action" not specified. http://www.pennakem.com/contact us/asia.html line 26 http://www.pennakem.com/JMEEditor/JMEMon.html line 61 Required attribute "alt" not specified. http://www.pennakem.com/ line 38 http://www.pennakem.com/about/ESHPolicy.html line 13 49 http://www.pennakem.com/about/index.html line 18 http://www.pennakem.com/about/iso9001.html line 13 Required attribute "type" not specified. http://www.pennakem.com/JMEEditor/JMEMon.html line 65 CSS Validation Error. http://www.pennakem.com/secondary.css line 120 There is no attribute "height". Upper case or mixed case attribute names can trigger this error in XHTML which only recognizes lower-case attribute names. http://www.pennakem.com/ line 43 71 http://www.pennakem.com/about/ESHPolicy.html line 29 http://www.pennakem.com/about/index.html line 34 http://www.pennakem.com/about/iso9001.html line 29

- There is no attribute "onClick". Upper case or mixed case attribute names can trigger this error in XHTML which only recognizes lower-case attribute names. http://www.pennakem.com/JMEEditor/JMEMon.html line 50 There is no attribute "pluginspage". Upper case or mixed case attribute names can trigger this error in XHTML which only recognizes lower-case attribute names. http://www.pennakem.com/ line 71 There is no attribute "quality". Upper case or mixed case attribute names can trigger this error in XHTML which only recognizes lower-case attribute names. http://www.pennakem.com/ line 71 There is no attribute "src". Upper case or mixed case attribute names can trigger this error in XHTML which only recognizes lower-case attribute names. http://www.pennakem.com/ line 71 There is no attribute "type". Upper case or mixed case attribute names can trigger this error in XHTML which only recognizes lower-case attribute names. http://www.pennakem.com/ line 71 There is no attribute "width". Upper case or mixed case attribute names can trigger this error in XHTML which only recognizes lower-case attribute names. http://www.pennakem.com/ line 71 An unknown entity has been used. This often happens when ¶m=value is used instead of ¶m=value in URL query strings. In HTML the ampersand character (&) is reserved for marking character entities so you should never use raw ampersands in HTML - including ampersands inside URLs. For example, any URL that needs an ampersand should look like: http://www.example.com/file.html?var1=val1&var2=val2&var3=val3 Guideline: HTML Validation Ampersand Problem http://www.pennakem.com/contact_us/webmaster.html line 34 ... http://www.pennakem.com/services/development.html line 32 http://www.pennakem.com/services/manuf services.html line 50 APPLET element is deprecated in HTML 4.01. Use the OBJECT tag instead. Guideline: W3C Deprecated http://www.pennakem.com/JMEEditor/JMEMon.html line 90
- FONT element is deprecated in HTML 4.01. HTML font tags should be replaced by equivalent CSS rules. For example, you

	can set the font on every paragraph by the following CSS rule: p { font-family: Arial; font-size: 14pt; }
	Guideline: W3C Deprecated
	http://www.pennakem.com/contact_us/europe.html line 93 71 39 52
	The APPLET NAME attribute is deprecated in XHTML 1.0. Use the ID attribute instead.
	Guideline: W3C Deprecated
	http://www.pennakem.com/JMEEditor/JMEMon.html line 90
	The DIV ALIGN attribute is deprecated in HTML 4.01. Replace the ALIGN attribute with a CSS text-align attribute.
	Guideline: W3C Deprecated
	http://www.pennakem.com/about/ESHPolicy.html line 26
	http://www.pennakem.com/about/index.html line 31
	http://www.pennakem.com/about/iso9001.html line 26
	http://www.pennakem.com/products/cas.html line 39 225 228 231 234
	The IMG ALIGN attribute is deprecated in HTML 4.01. Replace the ALIGN attribute with a CSS text-align attribute.
	Guideline: W3C Deprecated
	http://www.pennakem.com/news/NewsReleases.html line 51 47
	The IMG BORDER attribute is deprecated in HTML 4.01. Replace the border attribute with a CSS rule. For example: img {
	border: 1px solid red; }img { border: none; }
	Guideline: W3C Deprecated
	http://www.pennakem.com/ line 33 42 42 42 42
	http://www.pennakem.com/about/ESHPolicy.html line 26 49 12 26 26
	http://www.pennakem.com/about/index.html line 31 17 31 31 31
	http://www.pennakem.com/about/iso9001.html line 26 12 26 26 26
	The MAP NAME attribute is deprecated in XHTML 1.0, and is illegal in XHTML 1.1 Strict. To fix this use the ID attribute
	instead, which works in IE and Opera, but only works in Firefox when the page MIME type is 'application/xml+xhtml' (but this
	MIME type doesn't work in IE7 and earlier). See Firefox Bug 109445.
	Guideline: W3C Deprecated
	http://www.pennakem.com/ line 34
	The P ALIGN attribute is deprecated in HTML 4.01. Replace the ALIGN attribute with a CSS rule. For example: p { text-align:
-	right; }
	Guideline: W3C Deprecated

	http://www.pennakem.com/about/ESHPolicy.html line 32 31
	http://www.pennakem.com/JMEEditor/JMEMon.html line 52 53 54 55 56 The SCRIPT LANGUAGE attribute is deprecated in HTML 4.01. Replace the language attribute with type="text/javascript"
O	Guideline: W3C Deprecated
	http://www.pennakem.com/ line 4 40
	http://www.pennakem.com/about/ESHPolicy.html line 4 15 54
	http://www.pennakem.com/about/index.html line 4 20 75
	http://www.pennakem.com/about/iso9001.html line 4 15 73
•	The TABLE ALIGN attribute is deprecated in HTML 4.01. Replace the ALIGN attribute with a CSS text-align attribute.
	Guideline: W3C Deprecated
_	http://www.pennakem.com/products/cas.html line 34
	The TD HEIGHT attribute is deprecated in HTML 4.01. Replace the HEIGHT attribute with a CSS height: td { height: 14pt; }
	Guideline: W3C Deprecated
	http://www.pennakem.com/about/ESHPolicy.html line 31
	http://www.pennakem.com/JMEEditor/JMEMon.html line 32
	http://www.pennakem.com/products/alpha.html line 35 116
_	http://www.pennakem.com/products/msds.html line 35 117
O	The TD WIDTH attribute is deprecated in HTML 4.01. Replace width attributes with CSS rules. For example: td.two-column
	{ width: 50%; }
	Guideline: W3C Deprecated
	http://www.pennakem.com/ line 45 46 53
	http://www.pennakem.com/products/alpha.html line 35
	http://www.pennakem.com/products/cas.html line 36 268
	http://www.pennakem.com/products/msds.html line 35

Usability

This section shows general usability issues, indicating navigation problems for all users.

Priority URL / Description

- **(X)** Usability.gov Guidelines Some pages violate these guidelines.
- **W3C Best Practices Some pages are hard to use.**
- Readability No issues found.
- Have a link labeled 'Home' on every page on the site, except for the home page. Many sites place the organization's logo on the top of every page and link it to the homepage. While many users expect logos are clickable, around 25% will not realize that links to the homepage. Therefore, include a link labeled 'Home' near the top of the page to help those users. http://www.pennakem.com/about/ESHPolicy.html line 1 http://www.pennakem.com/about/index.html line 1 http://www.pennakem.com/about/iso9001.html line 1 http://www.pennakem.com/products/samplerequest.html line 1 Don't use MiXeD case in URLs since they're very hard to type correctly. Guideline: W3C http://www.pennakem.com/images/about/ESHPolicy.html line 1 http://www.pennakem.com/images/news/FeaturedArticlesfromPENN.html line 1 http://www.pennakem.com/images/news/NewsReleases.html line 1 http://www.pennakem.com/images/news/UpcomingEvents.html line 1 Minimize the time required to download a Web site's pages. Users rate download times up to five seconds as 'good' and over ten seconds as 'poor'. Reduce the download time to 5 seconds or less by reducing the size of the page. This page or file took 23 seconds to load. http://www.pennakem.com/pdfs/OTHER/MeTHFAGreenAlttoTHF.pdf line 1 This page or file took 21 seconds to load.

4

4

http://www.pennakem.com/pdfs/OTHER/MeTHFArticlePenn.pdf line 1	
This page or file took 6 seconds to load.	
http://www.pennakem.com/pdfs/OTHER/Pennakem%20Product%20Brochure.pdf line 1	
Omitting IMG WIDTH or HEIGHT attributes means page text jumps about as images load. This makes the page very hard to	
read while it's loading. Add width and height attributes to the img tag matching the image dimensions. Authoring tools like	
Dreamweaver can automate this process.	
http://www.pennakem.com/ line 42	
http://www.pennakem.com/about/ESHPolicy.html line 26 13 12 26 26	
http://www.pennakem.com/about/index.html line 31 18 17 31 31	
http://www.pennakem.com/about/iso9001.html line 26 13 12 26 26	
The IMG WIDTH and HEIGHT attributes don't match the actual image size. This means the image will be scaled or distorted.	
Guideline: <u>W3C</u>	
Image http://www.pennakem.com/images/topnav_left.gif	
http://www.pennakem.com/ line 38	
Image http://www.pennakem.com/images/blueband2.gif	
http://www.pennakem.com/about/ESHPolicy.html line 49 13	
Image http://www.pennakem.com/images/blueband2.gif	
http://www.pennakem.com/about/index.html line 18	
Image http://www.pennakem.com/images/blueband2.gif	
http://www.pennakem.com/about/iso9001.html line 13	
Use text links rather than image links. In general, text links are more easily recognized as clickable. Text links usually	
download faster, are preferred by users, and should change colors after being selected. It is usually easier to convey a link's	
destination in text, rather than with the use of an image. Users often find it hard to tell which images are clickable without	
moving the cursor over them ('minesweeping'). Another benefit to using text links is that users with text-only and deactivated	
graphical browsers can see the navigation options.	

http://www.pennakem.com/about/ESHPolicy.html line 49

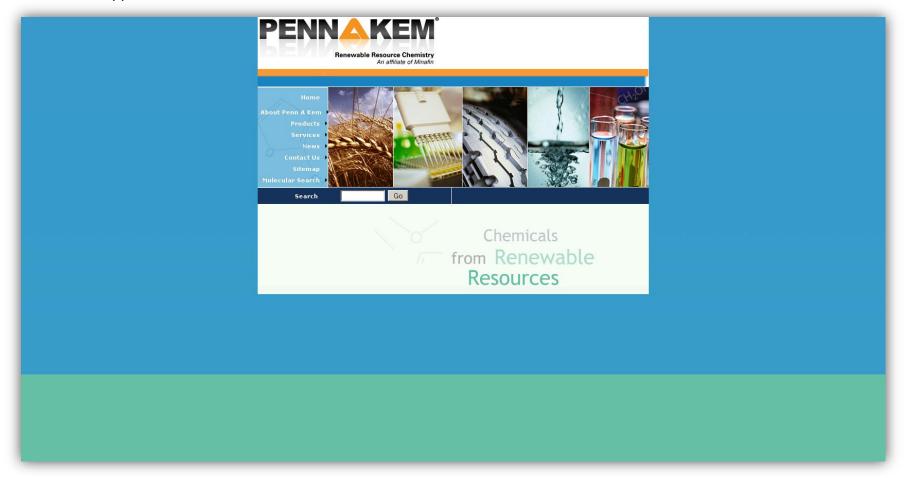
Create data entry fields that are large enough to show all of the entered data without scrolling. One study has shown that search fields should be at least 35-40 characters long to accommodate 95% percent of search terms. Make sure each search field holds at least 35 characters, which should accommodate 95% of search terms. http://www.pennakem.com/ line 48

http://www.pennakem.com/about/ESHPolicy.html line 18 http://www.pennakem.com/about/index.html line 23 http://www.pennakem.com/about/iso9001.html line 18 Use at least a 12-point font on all Web pages. The following are all smaller than 12 point: <p style="font-size: 11px;" > For users over age 65, it may be better to use at least fourteen-point fonts. Never use less than nine-point font on a Web site. http://www.pennakem.com/main.css line 77 85 http://www.pennakem.com/secondary.css line 14 70 81 163 173 ... Use bold text sparingly - for one or two words or a short phrase. Keep runs of bold text to less than 70 characters. http://www.pennakem.com/about/ESHPolicy.html line 34 35 37 38 40 ... http://www.pennakem.com/news/NewsReleases.html line 37 42 57 35 54 ... Use link text between 3 and 80 characters so it's long enough to be understood, but avoids line wrapping. A single word text link may not give enough information about the link's destination. A link that is a full sentence is difficult to read quickly, particularly if it wraps to another line. http://www.pennakem.com/news/NewsReleases.html line 54 49 57 Capitalize the first letter of the first word in lists. Only the first letter of the first word should be capitalized unless the item contains another word that would normally be capitalized. http://www.pennakem.com/products/alpha.html line 59 http://www.pennakem.com/products/cas.html line 327 http://www.pennakem.com/products/classification.html line 107 http://www.pennakem.com/products/msds.html line 59 This page title is not unique. Each page should have a descriptive and meaningfully different title. Title refers to the text that O is in the browser title bar, and are displayed in search engines results pages. If two or more pages have the same title, they cannot be differentiated by users or the Favorites capability of the browser. 'Penn A Kem: News' is also used on http://www.pennakem.com/news/UpcomingEvents.html http://www.pennakem.com/news/FeaturedArticlesfromPENN.html line 6 'Penn A Kem: News' is also used on http://www.pennakem.com/news/UpcomingEvents.html http://www.pennakem.com/news/NewsReleases.html line 6 'Penn A Kem > Products > Alphabetical List' is also used on http://www.pennakem.com/products/msds.html http://www.pennakem.com/products/alpha.html line 6

'Penn A Kem' is also used on <u>http://www.pennakem.com/products/samplerequest.html</u> <u>http://www.pennakem.com/products/literature.html</u> line 6

Web View

The URL as it appear to a human:



Search Engine View

The URL as it appears to Google:

PenAKem agriculture inagerobler inagerobler inage offer inage Search

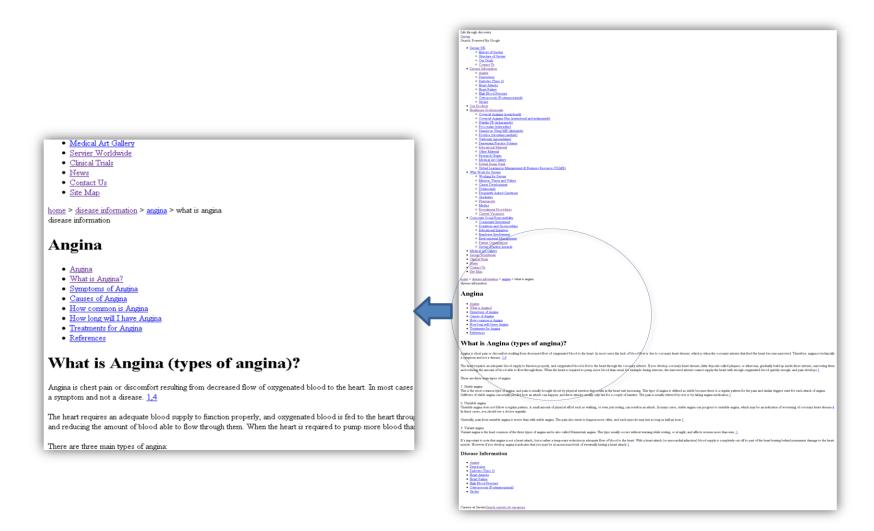
The "Servier UK" Example - Results of effective web development and SEO

The following demonstrate the type of results which can be achieved by effectively utilising advanced web development and online marketing techniques.

The website as it appears to a human:

	SERVIER UK Lije through Discovery Search:	en e
Servier LK Enformation Dur Products Health care Professionals Why Work for Callery Servicer Workhouds Chincal Traisk Norma Chincal Traisk Site Pap	<text><section-header><section-header><section-header><section-header><section-header></section-header></section-header></section-header></section-header></section-header></text>	
	© 2007.LES LAGORATOTRES SERVIER, an incorporated company of SERVIER data not sell to products over the To Last Updated 25/0/2009 Best viewed in Drahmst Expension. One steer.	ernet - More information
	Angina Coronary Artery Disease Diabetes Heart Rate Heart Failure Coversvi Diamicron M. Natrik: SR Proco	Hypertansian Osteoporasis Depression Other Links

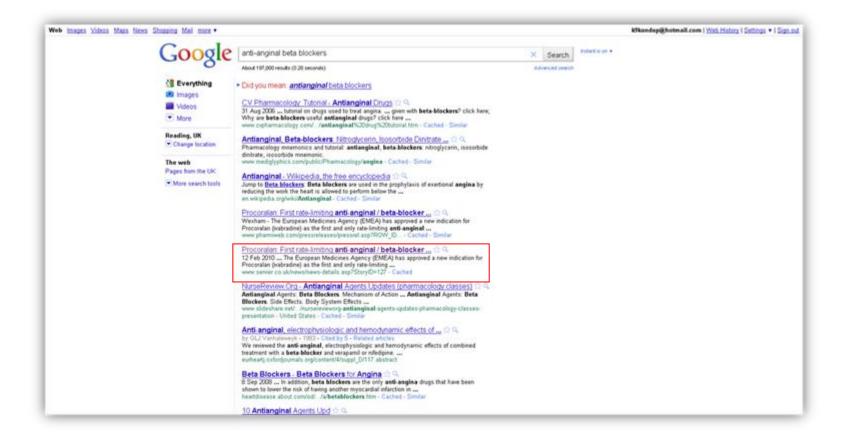
Website as it appears to a search engine like Google:



Results of effective combination of web development and SEO

Healthcare Professionals – Doctors:

Term: "anti-anginal beta blockers" - http://www.google.co.uk/search?q=anti-anginal+beta+blockers



Patients and the general public:

Term: "what is angina" - http://www.google.co.uk/search?q=what+is+angina

